Mastering**PHYSIC**S

How to Register for

1.) Go to www.masteringphysics.com and choose Register New Students
2.) On the next screen choose Yes, I have an access code. and then Continue >
3.) On the next screen choose ⅠAccept ►
4.) On the next screen under Do you have a Pearson Education account? select one of the following OYes ONo ONot Sure
Then either enter your current Pearson Education Login Name and Password or *Create a Login Name and Password
Now locate and open the <i>MasteringPhysics Student Access Kit</i> that came packaged free with your text and find the "six word" code under the tear off strip inside.
6" x 9" single fold card * Access Code
Then enter that code in the boxes that look like this
 5.) On the next screen enter your * Name, *E-mail Address, * School Country, * School Zip or Postal Code UMASS/Lowell zip code is 01854 Select your * School Name from the dropdown menu. Finally, select your * Security Question and *Your Answer. Then choose Next >

6) On the next screen choose Log In Now D and log into MasteringPhysics

7) To enter your course choose yes, and enter this Course ID MPNARAYAN91988 in the box shown below. Did you receive a Course ID from your instructor? • Yes • No What's a Course ID? • Please enter the Course ID provided by your instructor:

Mastering Physics Student Assistance

If you encounter any problems logging into MyMathLab please follow these steps.

<u>First Step</u>: (This step will solve most problems.)

Go to www.masteringphysics.com

Click on: Forgot your login/password?

On this screen *enter only your email address*; make sure you enter the same email address you used to register.

Then click on Send My Login Name and Password.

(If you are not sure of the email address you used enter each possibility separately.)

The program will send you an automated email with your login and password. If you have multiple accounts with different login names and passwords they will all be listed here.

Second Step (if necessary)

If you are still having trouble with your account you can go to 24/7 Live Chat with Pearson Customer Support: <u>http://247pearsoned.custhelp.com/</u>

Third Step (if necessary)

If you would like to speak with customer service you can do so by calling this number: **800-677-6337** / Monday through Friday / 12:00pm – 8:00pm.